

DOWN & CONNOR DIOCESAN PILGRIMAGE TO LOURDES 2024

Please complete **all sections** of the application form using **BLOCK CAPITALS** throughout

Your Personal Details									
Name as stated on your passport:	Surname:	(Mr, Mrs, Miss, Ms, Dr, Rev, Sr, Br)							
	Forename(s):								
Address:									
						Postcode:			
Telephone number(s):	Home:				Mobile:				
Email:									
Date of Birth:									
Every person travelling to France must have a valid up-to-date passport. If you already have a passport, please check that it will be valid for six months after the date of return travel . Non-UK/IRL/EU passport holders may require a visa.									
Passport Number:					Issue date:				
Country of Issue:					Expiry date:				
Your Accommodation Booking									
Please tick your pilgrimage option (Fares are per person based on two or more sharing)									
7 Nights (10-16 July) £919		Hotel Jeanne d'Arc					<input type="checkbox"/>		
5 Nights (10-15 July) £815		Hotel Alba <input type="checkbox"/>		Hotel Jeanne d'Arc <input type="checkbox"/>		Hotel Mediterranee <input type="checkbox"/>			
5 Nights (10-15 July) £719		Accueil Notre-Dame (for pilgrims requiring personal/nursing care)					<input type="checkbox"/>		
Name(s) of other person(s) you wish to share with:									
A single room supplement of £31 per night applies to all single bookings; this amount will be included in the balance. Please note, we do not arrange room sharing with other solo travellers.									
Please tick here to confirm if you require a single room		I require a single room <input type="checkbox"/>							
Please state any information or requests that may be helpful to us in planning for you. Some things (such as the allocation of rooms) are outside our control, but all requests will be passed on to hotels/agents.									
For office use only:									
REF				INS	NO	Y - 39	Y - 59		
SSR	MAL	VDM	WCHR	WCHS	WCHC	WCMP	OTHER		
VOL		AVEC				CMB	X		

Name, address and contact telephone number for your next of kin:	

Do you require a special diet?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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If yes, please give details:	
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Travel Insurance

For Pilgrims staying in the ACCUEIL NOTRE-DAME, travel insurance will be included in your fare. Please continue to the next section if this applies to you.

For all pilgrims staying in HOTELS, travel insurance is OPTIONAL EXTRA available to all eligible pilgrims (aged 94 years and under) as per the terms of the *Blue Insurance Pilgrimage Policy*, which covers pre-existing medical conditions (subject to a Medical Declaration Form signed by a doctor) as well as repatriation and medical expenses relating to Covid-19. For full details of the policy, please look at www.joewalstours.ie/travel-insurance to ensure it meets your needs. If you wish to add travel insurance, please tick the appropriate option below. The insurance premium will be added to your balance. Pilgrims aged 95 years and older must secure their own travel insurance. Pilgrims not choosing the offered insurance MUST secure their own insurance, neither Joe Walsh Tours nor the Pilgrimage Committee can be held liable for costs incurred by uninsured pilgrims.

I require Insurance (up to 79 years of age)	Premium £39	<input type="checkbox"/>
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I require insurance (80-94 years of age)	Premium £59	<input type="checkbox"/>
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I have/will secure my own travel insurance	<input type="checkbox"/>
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European Health Insurance Card (EHIC) / Global Health Insurance Card (GHIC)

All pilgrims must have an EHIC or GHIC valid at the time of travel. If you have an existing EHIC it will remain valid until the expiry date. You can apply for a GHIC card at: <https://services.nhsbsa.nhs.uk/cra/start>

Please tick here to confirm that you have a valid EHIC or GHIC card, or have applied for one:	Yes <input type="checkbox"/>
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Your mobility

Travelling through airports and many of the events on the pilgrimage timetable involve walking distances. If you have difficulty walking you may prefer to use a wheelchair on these occasions. We can request this assistance from the airline/airport and, while in Lourdes, members of the Youth Team will be available to assist getting to and from Pilgrimage events.

Do you intend to bring a wheelchair to Lourdes?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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If yes, is your wheelchair specially adapted or battery powered?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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If no, would you like us to provide one for you in Lourdes?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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Airlines may limit the number, type and size of wheelchairs permitted in the hold, these restrictions are outside our control. If you intend to bring a motorised wheelchair/scooter, full specifications must be provided at time of booking, carriage subject to airline clearance. Motorised wheelchairs/scooters are NOT covered by our insurance, we recommend that the owner secure separate cover. Failure to secure private cover will result in carriage being solely at the owner's risk.

Do you require a wheelchair at the airport?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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Are you able to board an aircraft using the steps?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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Are you able to walk from the door of the aircraft to your seat?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
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Important Information regarding medical and nursing care available during the pilgrimage

For pilgrims applying to stay in the Accueil Notre-Dame

Pilgrims applying to stay at the Accueil Notre-Dame will be subject to a medical and care needs assessment by the Pilgrimage medical and nursing team. Details will be sent to you along with the acknowledgement of your application. Bookings for the Accueil Notre-Dame remain PROVISIONAL until confirmed by the medical team. If the medical team assess that we cannot meet your medical/nursing/personal care needs your deposit will be returned in full.

For pilgrims applying to stay in a Hotel

Pilgrims must be able to travel independently or be accompanied by someone who can provide for all their care needs. In the event of illness pilgrims will be directed to the locally available medical services. Our medical and nursing teams can not provide care for hotel-based pilgrims. Members of the Youth Team will be available to assist pilgrims with reduced mobility in getting to and from Pilgrimage events.

Please read the information below before signing and returning your booking and deposit.

THE SUPPLY OF TRAVEL AND ACCOMMODATION ARE THE RESPONSIBILITY OF JOE WALSH TOURS, YOUR CONTRACT IS WITH JOE WALSH TOURS.

YOUR FARE is inclusive of direct flights from Belfast to Lourdes (including 1 x 20kg check-in bag and 1 x small cabin bag), transfers from and to Lourdes Airport, courier services, 5/7 nights shared full-board accommodation (single room supplement applies), airport taxes and charges.

CHILD DISCOUNTS: Children under 12 sharing with 2 adults receive a £50 Discount. Infants under 2 years on date of return are charged £50.

CITY TAX: All pilgrims aged 18 or over will be subject to a local government tax (currently €3.60 per person per night.) This tax will be charged directly by your hotel and is payable on arrival at the hotel reception.

CANCELLATION CHARGES: In the event of a cancellation where a pilgrim has opted to purchase our travel insurance, the administration of such cancellation will be handled by Joe Walsh Tours on behalf of the pilgrim in conjunction with the insurance company. Those travelling with their own travel insurance or with a standard Blue Insurance policy purchased through us will be provided the necessary documentation and cancellation invoices to allow them to process their own claims. All cancellations are subject to charges. For full details on cancellation charges, please visit www.joewalstours.ie.

FINANCIAL PROTECTION: This tour is operated by Northern Star Travel Ltd. Flight inclusive packages originating in the UK are financially protected under the ATOL 11313 held by Northern Star Travel Ltd in compliance with the ATOL scheme administered by the Civil Aviation Authority.

REGULATION (EC) 261/2004: This regulation establishes common rules on compensation and assistance to passengers in the event of denied boarding, cancellation or long delay of flights. The obligations that the regulation creates rests with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a delay must be claimed exclusively by the passenger and directly to the airline and not Joe Walsh Tours or the Diocese of Down & Connor. The regulation has been incorporated under UK law by the Air Passenger Rights and Air Travel Organisers' Licencing (Amendment)(EU Exit) Regulations 2019.

SAFEGUARDING: The Pilgrimage Committee is committed to the safety and wellbeing of all children, young people and adults at risk of harm. We adhere to the Down & Connor Safeguarding Policies and Procedures to ensure this; for more information, please see www.downandconnor.org/safeguarding.

PRIVACY: All personal data provided to us is only used by the Pilgrimage Committee and Joe Walsh Tours and our partners to manage your booking and arrange your pilgrimage to Lourdes. Our full privacy statement can be found at www.downandconnor.org and joewalstours.ie/privacy-policy/

Booking and Payments

Bookings made before 17 May 2024 must be accompanied by a **non-refundable deposit** of £250 per person with the balance of your fare due on or before 17 May. All bookings received after this date must be accompanied by the full fare.

The Pilgrimage Office does not accept cash payments, neither do we have the facility to accept card payments; all payments by cheque, bank draft or postal order should be made payable to “Down & Connor Pilgrimage Committee.”

We can accept electronic bank transfers (online banking). If you wish to pay by electronic transfer, please tick this box and we will contact you by email to the address provided on page 1.

Completed applications, accompanied by payment should be sent to:

The Secretary, Lourdes Pilgrimage Office, 75 Somerton Road, Belfast, BT15 4DE

Should you wish to speak to someone concerning the pilgrimage, please phone the Pilgrimage Office **(028) 9077 0162**; a voicemail service is available so leave your name and contact number and we will return your call as soon as possible (please note our office staff are part-time volunteers.) Alternatively, you can email us to **lourdes@downandconnor.org**

Please sign and date your application

I apply to travel with the Down & Connor Pilgrimage to Lourdes 2024. I understand the conditions outlined in this application. I apply to book in accordance with your and your agent's booking conditions. (All bookings are subject to the terms and conditions available on the Joe Walsh Tours website: www.joewalshstours.ie)

I enclose a non-refundable deposit of £250 and agree to pay the balance of my fare not later than 17 May 2024.

Signature		Date	
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Signature of Parent/Guardian (if the applicant is under 18 years of age)	
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Pilgrims under 18 years of age will only be accepted for travel if accompanied by an appropriate adult. If the applicant above is under 18 please state the name and relationship to the appropriate adult with whom they are travelling:

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